Winter Sounds | Gigs Y Gaeaf 2024:

Al Lewis Band at St Mary's Church

Access and inclusion FAQs | Cwestiynau Cyffredin Mynediad a Chynhwysiant

Is there a way of contacting the organiser to request more information on accessibility? |

A oes modd cysylltu â'r trefnydd i ofyn am ragor o wybodaeth am hygyrchedd?

Pwyllgor Aberconwy - pwyllgoraberconwy@gmail.com

Or you can call Morgan Dafydd on 07840843814

Can I get to, and move around this event without encountering any steps, curbs and ledges? | A oes modd i mi gyrraedd a symud o amgylch y digwyddiad hwn heb orfod defnyddio grisiau, cyrbau a thir anwastad?

The event will be held at St Mary's Church in Conwy Town.

Not all areas of the church have level access.

You can find out more about the venue's access by reading this <u>Social Story</u>

Will there be staff, barriers and signs to help people move around this event safely? |

A fydd staff, rhwystrau ac arwyddion i helpu pobl i symud o gwmpas y digwyddiad hwn yn ddiogel? The maximum number of people this event can hold is 300 people.

There will be banners located at the entrances to the church yard.

There will also be volunteers at entrances directing people in and out of the venue.

Will there be any loud repetitive lights or sounds at this event? |

A fydd unrhyw oleuadau'n fflachio neu synau uchel rheolaidd yn y digwyddiad hwn?

Directional coloured lighting will be cast on the artists as they perform on the staging area.

The surrounding areas will be darkened. The performance is in the evening and it will be dark outside.

Instruments will be connected to amplifiers with which the band will be playing loud music

Seating will be at least 1 metre away from sound sources.

The church hall is large and there will be echoes and vibrations.

What sounds, sights and smells might one encounter at this event? Is there provision available to help alleviate these? (I.e. breakout space, light reducing shades, ear defenders) | Pa synau, golygfeydd ac aroglau all rhywun ddisgwyl eu profi yn y digwyddiad hwn? A oes darpariaeth ar gael i helpu i leddfu'r rhain? (h.y. ardal seibiant, sbectol lleihau golau, gwarchodwyr clustiau) General public are advised to bring their own equipment if needed.

Due to the limitations of the church the only breakout space available is the sheltered porch of the church's west entrance.

Amdani! Conwy volunteers will be able request ear defenders and light reducing shades before this event.

Are staff trained and what should I do if I have a complaint? | A yw staff wedi derbyn hyfforddiant a beth ddylwn i ei wneud os oes gennyf gwyn?

Mr Osian Hughes will be the nominated safeguarding lead.

All volunteers during this event will be briefed beforehand. Any serious issues will be directed to Osian.

Will there be seating and areas for rest available for the public and volunteers? |

A fydd seddi ar gael ar gyfer y cyhoedd a gwirfoddolwyr?

Volunteers and members of the public can request a chair with a soft bottom to sit down during this event. These will be located near the back of the hall.

Where is the nearest accessible car parking, drop of points and public transport links?

Ble mae'r maes parcio hygyrch, mannau gollwng a chysylltiadau cludiant cyhoeddus agosaf?

Public Transport

Buses and trains will be running to a reduced service at the time of the performance.

You can find bus timetable information <u>clicking here</u>

Train timetable information is found by <u>clicking here</u>

Parking

There are pay & display car parks located around Conwy.

There are two nearby car parks to the Church. These are called Morfa Bach and Vicarage Gardens.

Parking charges can be found here.

Local taxi services

The event finishes late and a taxi may be the only option home. The local taxi company operating from Conwy are:

Castle Cabs: 01492 593398 Rogers Taxi's: 01492 572224

Are there accessible toilet facilities? If so, where are they and what features do they include? |

A oes toiledau hygyrch ar gael? Os felly, ble maen nhw a pha nodweddion sydd ar gael ynddynt?

There will be 2 portaloos available for the public and volunteers during this event.

One of these will be an accessible portaloo with enough room for wheelchair users.

Is there communication support during performances (I.e. British sign language Interpretation) |

A oes cefnogaeth gyfathrebu ar gael yn ystod perfformiadau (h.y. dehongliad iaith arwyddion Prydain)? This event will not include any additional interpretation support.

Is there an emergency evacuation procedure and who will manage this? |

A oes gweithdrefnau gwagio'r adeilad mewn argyfwng a phwy fydd yn rheoli hyn?

Chris Roberts is the church warden and Morgan Dafydd is the event coordinator who will oversee safety and evacuations.

Volunteers will be briefed on the event evacuation procedure before the event.

There will also be a public announcement to inform audience members of the rules and procedures before the start of the performance.