# Winter Sounds | Gigs Y Gaeaf 2024:

# Banda Bacana at Llanfairfechan Town Hall

Access and inclusion FAQs | Cwestiynau Cyffredin Mynediad a Chynhwysiant

1. Is there a way of contacting the organiser to request more information on accessibility? | A oes modd cysylltu â'r trefnydd i ofyn am ragor o wybodaeth am hygyrchedd?

Chris Potter - Project Development Officer for Llanfairfechan

Town Hall

Email: <a href="mailto:chris@llanfairfechancommunityhall.co.uk">chris@llanfairfechancommunityhall.co.uk</a>

Call: 01248 681697

2. Can I get to, and move around this event without encountering any steps, curbs and ledges? | A oes modd i mi gyrraedd a symud o amgylch y digwyddiad hwn heb orfod defnyddio grisiau, cyrbau a thir anwastad?

Llanfairfechan has a lot of hills. The venue is located on a slight incline.

The venue has step free access on the ground floor and is accessible to wheelchair users.

The venue has manual double doors connecting the entrance, foyer and main hall which will remain ajar for this event. If these close a member of staff can open these on request.

3. Will there be staff, barriers and signs to help people move around this event safely? | A fydd staff, rhwystrau ac arwyddion i helpu pobl i symud o gwmpas y digwyddiad hwn yn ddiogel?

The capacity of the town hall is 300.

The maximum number of tickets on sale are 150. This is to make sure there is enough room for people to move around and not feel overcrowded.

Staff and volunteers will be stationed at the entrances providing directions and support to attendees.

4. Will there be any loud repetitive lights or sounds at this event? | A fydd unrhyw oleuadau'n fflachio neu synau uchel rheolaidd yn y digwyddiad hwn?

The band uses loud instruments including a horn section, guitars, drums. They will also be singing into microphones.

Instruments and microphones will be connected to the installed audio system which will be controlled to a safe decibel level by the venue staff.

The stage lighting will also be controlled by the venue staff. This includes coloured LEDs with some flashing lights at high energy moments of the performance.

There won't be any strobe lights.

5. What sounds, sights and smells might one encounter at this event? Is there provision available to help alleviate these? (I.e. breakout space, light reducing shades, ear defenders) | Pa synau, golygfeydd ac aroglau all rhywun ddisgwyl eu profi yn y digwyddiad hwn? A oes darpariaeth ar gael i helpu i leddfu'r rhain? (h.y. ardal seibiant, sbectol lleihau golau, gwarchodwyr clustiau)

There will be loud audio filling the space with crowds of people singing along and dancing.

The dance floor will have some ambient lighting but the main stage area will be the brightest.

People moving and dancing. We expect people to sweat and the front doors will be open for some cool airflow.

The **Chill Out Zone** will be set up in a different room for people to take a rest if the space is sensorily overwhelming.

Amdani! Conwy will provide a limited number of ear defenders for volunteers on request. If there are spares these can be available for attendees.

6. Are staff trained and what should I do if I have a complaint? |
A yw staff wedi derbyn hyfforddiant a beth ddylwn i ei wneud
os oes gennyf gwyn?

Chris Potter - Project Development Officer, he will be responsible for briefing volunteers before the event and will be the lead contact for any issues which may arise.

7. Will there be seating and areas for rest available for the public and volunteers? | A fydd seddi ar gael ar gyfer y cyhoedd a gwirfoddolwyr?

At the front nearest to the stage there will be an open standing area where people can dance.

At the back of the room away from the stage there will be seated areas available for everyone to use.

8. Where is the nearest accessible car parking, drop of points and public transport links? | Ble mae'r maes parcio hygyrch, mannau gollwng a chysylltiadau cludiant cyhoeddus agosaf?

## **Parking**

Llanfairfechan Community Town Hall does not have a dedicated car park, however there are multiple parking options in nearby locations. These will all be unrestricted at the time of the event.

Front of the Community Town Hall - 5 parking spaces Ysgol Banabod Car Park - 15 Spaces Station Road Car Park - 15 space

If you require an accessible car parking space near the venue, please contact Chris in advance and he will allocate a bigger space for you.

# **Public Transport**

### Bus

The number Arriva number 5 runs a reduced service in the evenings through Llanfairfechan. The nearest bus stops are located near the venue on Village Road. You can find bus timetable information <u>clicking here</u>

#### Train

Llanfairfechan Train Station is located just over half a mile away. You'll need to walk uphill on Station Road and Village Road.

Train timetable information is found by clicking here

9. Are there accessible toilet facilities? If so, where are they and what features do they include? | A oes toiledau hygyrch ar gael? Os felly, ble maen nhw a pha nodweddion sydd ar gael ynddynt?

There are male and female toilets and a dedicated accessible toilet featuring a larger floor area, arm bar and alarm system.

These are reachable through manual doors connected to the main hall. These can be opened on request by volunteers and staff.

10. Is there communication support during performances (I.e. British sign language Interpretation) | A oes cefnogaeth gyfathrebu ar gael yn ystod perfformiadau (h.y. dehongliad iaith arwyddion Prydain)?

No BSL will be available for this event.

11. Is there an emergency evacuation procedure and who will manage this? | A oes gweithdrefnau gwagio'r adeilad mewn argyfwng a phwy fydd yn rheoli hyn?

Chris Potter - Project Development Officer, he will be responsible for briefing volunteers before the event.