Winter Sounds | Gigs Y Gaeaf 2024:

Motorsport Lounge

Access and inclusion FAQs | Cwestiynau Cyffredin Mynediad a Chynhwysiant

1. Is there a way of contacting the organiser to request more information on accessibility? | A oes modd cysylltu â'r trefnydd i ofyn am ragor o wybodaeth am hygyrchedd?

Sally Paveley

Email: sally@themotorsportlounge.co.uk

Text / call - 07942137773

2. Can I get to, and move around this event without encountering any steps, curbs and ledges? | A oes modd i mi gyrraedd a symud o amgylch y digwyddiad hwn heb orfod defnyddio grisiau, cyrbau a thir anwastad?

The venue is located on Builders street in Llandudno.

There are narrow paths and a busy road on Builder Street which is mostly flat.

The event is located on the first floor with access via stairs with a double handrail.

There is one step in the venue upstairs and access to the stage is via a step.

There is no lift access at this venue.

3. Will there be staff, barriers and signs to help people move around this event safely? | A fydd staff, rhwystrau ac arwyddion i helpu pobl i symud o gwmpas y digwyddiad hwn yn ddiogel?

The event capacity is 100 people.

There will be ALG security stationed at the entrance. There will also be volunteers and staff located around the venue to help people around.

There are barriers in front of the stage and guidance barriers on the ground floor.

There is bilingual text signage for gender neutral toilets upstairs and on the gendered toilets on the ground floor.

4. Will there be any loud repetitive lights or sounds at this event? | A fydd unrhyw oleuadau'n fflachio neu synau uchel rheolaidd yn y digwyddiad hwn?

There will be loud music and repetitive flashing and strobe lights on stage.

There is a smoke machine on the stage which captures the light.

5. What sounds, sights and smells might one encounter at this event? Is there provision available to help alleviate these? (I.e. breakout space, light reducing shades, ear defenders) | Pa synau, golygfeydd ac aroglau all rhywun ddisgwyl eu profi yn y digwyddiad hwn? A oes darpariaeth ar gael i helpu i leddfu'r rhain? (h.y. ardal seibiant, sbectol lleihau golau, gwarchodwyr clustiau)

There will be a breakout space, on the ground floor with an indoor gazebo. This will be a bit quieter, but still expect to hear noise come from upstairs and lots of people around.

There are wrapped ear plugs at every event.

There are a limited number of ear defenders provided by Amdani! Conwy. These will be prioritised for volunteers, but spares can be borrowed by audience members. Please return at the end of the event.

The building is an old workshop in a warehouse and can get quite chilly. We recommend bringing insulated clothing or layers to keep warm.

6. Are staff trained and what should I do if I have a complaint? |
A yw staff wedi derbyn hyfforddiant a beth ddylwn i ei wneud
os oes gennyf gwyn?

Sally Paveley is the event safeguarding lead.

Fire Wardens are Louis Gilmartin and Sally Paveley

All staff are friendly and should be approached in the first instance if there is a complaint or issue. They will all be wearing Motorsport lanyards.

7. Will there be seating and areas for rest available for the public and volunteers? | A fydd seddi ar gael ar gyfer y cyhoedd a gwirfoddolwyr?

There are movable seating areas for rest in the gig venue.

The breakout space downstairs will also have seating.

8. Where is the nearest accessible car parking, drop of points and public transport links? | Ble mae'r maes parcio hygyrch, mannau gollwng a chysylltiadau cludiant cyhoeddus agosaf?

Train

The train station is a short 300 metres away from the venue which is located on Builders Street in Llandudno. There are regular services running between Llandudno and Llandudno Junction.

Train timetable information is found by <u>clicking here</u>

Bus

Regular services travelling between Conwy, Bangor and Rhyl come into Llandudno Town Centre.

You can find bus timetable information clicking here

Parking

On street parking is limited. Builders street in Llandudno is a busy and tight road. There is a front gate area where taxis and cars pick up and drop off outside the venue.

The closed paid parking is located at the train station and has paid parking with accessible parking bays.

A list of parking and charges for Llandudno can be found here.

Local taxi services

The event finishes late and a taxi may be the only option home. The local taxi company operating from Llandudno are:

Alliance Taxis: 01492 878787 (Office located at Llandudno Train

Station)

Premier Cars: 01492 872222

9. Are there accessible toilet facilities? If so, where are they and what features do they include? | A oes toiledau hygyrch ar gael? Os felly, ble maen nhw a pha nodweddion sydd ar gael ynddynt?

There are two toilets on the first floor which are gender neutral.

There are male and female toilets on the ground floor. The female toilet is large enough for two people if assistance is required.

10. Is there communication support during performances (I.e. British sign language Interpretation) | A oes cefnogaeth gyfathrebu ar gael yn ystod perfformiadau (h.y. dehongliad iaith arwyddion Prydain)?

There are no BSL Interpreters at this event.

Many of the bands will be performing brand new material so there will not be songbooks or lyrics provided. 11. Is there an emergency evacuation procedure and who will manage this? | A oes gweithdrefnau gwagio'r adeilad mewn argyfwng a phwy fydd yn rheoli hyn?

Sally Paveley will manage emergency evacuation.

There are two exits in the venue. One is next to the stage and the other is nearest to the seating area by the toilets.

There are two fire wardens on the premises and the fire alarm system has been upgraded to include sirens and flashing lights on the first floor due to the loud nature of some of the events.