

Winter Sounds | Gigs Y Gaeaf 2024:

Underground Artist Movement (UAM)

Access and inclusion FAQs | [Cwestiynau Cyffredin Mynediad a Chynhwysiant](#)

1. Is there a way of contacting the organiser to request more information on accessibility? | [A oes modd cysylltu â'r trefnydd i ofyn am ragor o wybodaeth am hygyrchedd?](#)

Contact: Martin Daws - Education Director at Underground Artist Movement (UAM)

Email: info@undergroundartistmovement.org

Mobile: 07891265842

2. Can I get to, and move around this event without encountering any steps, curbs and ledges? | [A oes modd i mi gyrraedd a symud o amgylch y digwyddiad hwn heb orfod defnyddio grisiau, cyrbau a thir anwastad?](#)

Colwyn Bay Community Hub is located on Rhiw Road which is on an uphill incline from Abergele Road.

Ground floor has step free access with a ramp at the main entrance.

Majority of event activity will take place on the ground floor.

One workshop will be facilitated upstairs which is only accessible by a flight of stairs and there is no lift access to this.

3. Will there be staff, barriers and signs to help people move around this event safely? | [A fydd staff, rhwystrau ac arwyddion i helpu pobl i symud o gwmpas y digwyddiad hwn yn ddiogel?](#)

The event is ticketless and people can drop in and leave as they please.

Maximum capacity of the event is 150 people.

Staff and volunteers on the door will be clicking people in and out to monitor the capacity.

They will be stationed at the primary entrance before entry into the main hall.

4. Will there be any loud repetitive lights or sounds at this event? | [A fydd unrhyw oleuadau'n fflachio neu synau uchel rheolaidd yn y digwyddiad hwn?](#)

The performers will be performing through a microphone and speakers ([BOSE L1 Pro 32](#)).

This will be fairly loud from a small stage. This will be mixed in with the sound of a crowd of people.

There will be stage lighting without flashing or strobe lighting.

5. What sounds, sights and smells might one encounter at this event? Is there provision available to help alleviate these? (I.e. breakout space, light reducing shades, ear defenders) | Pa synau, golygfeydd ac aroglau all rhywun ddisgwyl eu profi yn y digwyddiad hwn? A oes darpariaeth ar gael i helpu i leddfu'r rhain? (h.y. ardal seibiant, sbectol lleihau golau, gwarchodwyr clustiau)

The stage will be illuminated with different colours and the audience area will be low lighting.

The dance floor will have a crowd of people moving to the music. Expect lots of people sweating with big smiles.

There won't be a smoke machine and the front doors will be open for ventilation.

The recording studio will be available as a breakout space with some cushions and benches if people want a break.

Disposable earplugs are available at the entrance and are free to take.

If people don't like the feeling of earplugs, there are a limited number of ear defenders which can be borrowed and returned at the end of the gig.

6. Are staff trained and what should I do if I have a complaint? | A yw staff wedi derbyn hyfforddiant a beth ddylwn i ei wneud os oes gennyf gwyn?

Martin Daws will be the safeguarding lead for this event and will refer any complaints onto Youth Sheds who oversee the running of UAM.

He will brief all volunteers before the event starts and make them aware of the procedure.

7. Will there be seating and areas for rest available for the public and volunteers? | [A fydd seddi ar gael ar gyfer y cyhoedd a gwirfoddolwyr?](#)

The gig will be mainly standing but there will be some movable chairs along the edge of the dancefloor if people need to take a rest.

8. Where is the nearest accessible car parking, drop of points and public transport links? | [Ble mae'r maes parcio hygyrch, manau gollwng a chysylltiadau cludiant cyhoeddus agosaf?](#)

Public Transport

Buses and trains run regularly through Colwyn Bay on Abergele Road a short distance away from the venue.

The nearest bus stop towards Llandudno is located outside St Paul's Church. Eastbound services will stop outside The Station Pub.

You can reach the top of Rhiw Road from Colwyn Bay Train Station by walking straight down Sea View Road past the Bay View Shopping Centre.

You can find bus timetable information [clicking here](#)

Train timetable information is found by [clicking here](#)

Parking

There is a small free car park with around 10 spots with one of those being an accessible parking space.

There are pay & display car parks located on Ivy Street and Douglas Road a short distance away.

Parking charges can be found [here](#).

Local taxi services

The event finishes late and a taxi may be the only option home.
The local taxi company operating from Colwyn Bay are:

Dales: 01492 532020

Atlas: 01492 514437

9. Are there accessible toilet facilities? If so, where are they and what features do they include? | A oes toiledau hygyrch ar gael? Os felly, ble maen nhw a pha nodweddion sydd ar gael ynddynt?

There are two toilets with manual doors and locks.

These are located in the entrance corridor to the right, accessible via an open space.

One toilet is an accessible toilet with an arm-rest and shower.

The other toilet is accessible via a small cubicle which is not accessible for wheelchair users.

The two gender neutral toilets have quite an open floor space inside.

10. Is there communication support during performances (i.e. British sign language Interpretation) | A oes cefnogaeth gyfathrebu ar gael yn ystod perfformiadau (h.y. dehongliad iaith arwyddion Prydain)?

Lyric sheets will be made available and can be collected from the entrance hall.

There will not be a BSL interpreter for this event.

11. Is there an emergency evacuation procedure and who will manage this? | A oes gweithdrefnau gwagio'r adeilad mewn argyfwng a phwy fydd yn rheoli hyn?

Two emergency exits are located at the front and back of the building.

Martin Daws is the fire marshall and event evacuation lead and will be responsible for briefing volunteers on procedure.

Staff will be responsible for managing people leaving the building.