#### Winter Sounds | Gigs Y Gaeaf 2024:

#### VRï x Dance Collective CIC

Access and inclusion FAQs | Cwestiynau Cyffredin Mynediad a Chynhwysiant

Is there a way of contacting the organiser to request more information on accessibility?

A oes modd cysylltu â'r trefnydd i ofyn am ragor o wybodaeth am hygyrchedd?

Dance Collective CIC - dancecollectivecic@gmail.com

Can I get to, and move around this event without encountering any steps, curbs and ledges?

A oes modd i mi gyrraedd a symud o amgylch y digwyddiad hwn heb orfod defnyddio grisiau, cyrbau a thir anwastad?

Event will take place on the ground floor of St Mary's Church in Betws y Coed.

Inside there is flat stone flooring and entryways have a small stone ledge with wooden bevelled edge.

Wheelchair users will feel a slight bump when going through doorways and archways.

Will there be staff, barriers and signs to help people move around this event safely? |

A fydd staff, rhwystrau ac arwyddion i helpu pobl i symud o gwmpas y digwyddiad hwn yn ddiogel?

Capacity of the venue is 120 maximum. Staff from the church and Dance Collective CIC will be leading the event.

There will be some directional signage outside to tell people where to go.

### Will there be any loud repetitive lights or sounds at this event? |

A fydd unrhyw oleuadau'n fflachio neu synau uchel rheolaidd yn y digwyddiad hwn?

This is a folk music concert which will be electronically amplified.

There will be directional lighting on the performers in the altar and the area in front of it.

All other areas will be lit naturally with some dusk daylight coming in through the windows. This might seem darker in contrast to the lit stage.

Staff will help you get around on request.

What sounds, sights and smells might one encounter at this event? Is there provision available to help alleviate these? (I.e. breakout space, light reducing shades, ear defenders) | Pa synau, golygfeydd ac aroglau all rhywun ddisgwyl eu profi yn y digwyddiad hwn? A oes darpariaeth ar gael i helpu i leddfu'r rhain? (h.y. ardal seibiant, sbectol lleihau golau, gwarchodwyr clustiau)

Amdani! Volunteers can request ear defenders and light reducing shades before the event.

As it is a church hall it will be quite echoe and vibrations can be felt through the floor and walls.

The general public are advised to supply their own ear defenders and sensory equipment if required.

The church hall located to the right of the entrance will be open throughout the event. Some sound may still echo throughout the church.

Are staff trained and what should I do if I have a complaint? | A yw staff wedi derbyn hyfforddiant a beth ddylwn i ei wneud os oes gennyf gwyn?

Angharad Harrop is the safeguarding lead for this event. She will be on site and will be responsible for briefing church staff and Amdani! Volunteers.

If you have any issues, please ask for Angharad.

## Will there be seating and areas for rest available for the public and volunteers?

A fydd seddi ar gael ar gyfer y cyhoedd a gwirfoddolwyr?

There will be rows of hardwood church pews with soft foam pads to cushion bottoms. They're roughly spaced around 30 cm apart front to back.

There will be some portable soft seating with backs available for those who need them.

Some of the shortened pews will be located near the front with some space to allow for up to 2 wheelchair users. The event can accommodate more in the areas located at the sides of the staging area.

Where is the nearest accessible car parking, drop of points and public transport links?

Ble mae'r maes parcio hygyrch, mannau gollwng a chysylltiadau cludiant cyhoeddus agosaf?

On the 6 October Transport for Wales (TfW) will run a rail replacement service which will be running infrequently throughout the day.

Access enquiries around public transport should be directed to TfW. More information can be found here: <a href="https://tfw.wales/">https://tfw.wales/</a>

The Flesci Bus does not run on Sundays.

There is onsite pay and display parking for those travelling by car.

Amdani! Conwy volunteers can have transport booked for them on request.

# Are there accessible toilet facilities? If so, where are they and what features do they include? |

A oes toiledau hygyrch ar gael? Os felly, ble maen nhw a pha nodweddion sydd ar gael ynddynt?

There are two accessible toilets (No hoist) located through the church hall.

These have manual doors which are quite heavy. One of the toilet doors and at the entrance of the church hall bangs into one of the toilet doors.

To minimise the risk of doors banging into each other the Church Hall Entrance door will be wedged open.

A member of staff can help wheelchair users navigate this entry way.

# Is there communication support during performances (I.e. British sign language Interpretation) |

A oes cefnogaeth gyfathrebu ar gael yn ystod perfformiadau (h.y. dehongliad iaith arwyddion Prydain)?

A BSLI can be requested on booking you ticket. Due to the timescales in securing interpreters the cut off date to request an interpreter is 20 September 2024.

Paper copies of the Welsh lyrics can be provided which also include song interpretation in English.

# Is there an emergency evacuation procedure and who will manage this?

A oes gweithdrefnau gwagio'r adeilad mewn argyfwng a phwy fydd yn rheoli hyn?

This will be managed by Stuart Elliot the reverend of St Mary's Church. This will be shared with volunteers at the briefing before the event.